

## Member Service Representative Casual

### The Opportunity

We're looking for a casual Member Service Representative to join us! If you're someone who takes pride in helping people and care about delivering great service, then this is the job for you!

### How you'll spend your time

- Actively helping members with their everyday banking needs by providing first point of contact service - whether it's in person, by email or on the phone!
- Processing transactions with exceptional service, including demonstrating your knowledge of technology by educating members about online banking and our mobile services.
- Building relationships to understand our member's goals and identify new referral opportunities or solutions to improve their financial well-being.
- On you... learning and spending time on personal development!

### Who we're looking for

Experience with cash transactions would be great; however, we are willing to train the right candidate! An ideal candidate would have the ability to work individually and as a team. Excellent communication and time management skills would be preferred. Computer savvy candidates who are familiar with Microsoft Office and other technologies such as mobile banking apps, would be an asset.

### Our Family

At Raymore Credit Union, we think differently. As a financial co-operative, we're guided and inspired by principles that aim to advance the well-being of our members and communities. We're motivated to do more for them by deepening relationships and delivering a remarkable experience - and we count on our talented employees to get us there! We offer a stunning benefit and pension package, including rewards, work-life balance, and many opportunities to get involved in our local communities. You'll share our core value of putting people before profits and guided by our vision of building a stronger community. You'll be part of a collaborative team sharing your commitment, energy, and passion for delivering an exceptional member experience.

To be a part of our  RCU team we're looking for someone who shares our core values:

- Caring & Integrity - respectful and providing help to others
- Co-operation - works together and willing to put others' needs first when necessary.
- Leadership & Prosperity - always encouraging and working towards greater success!
- Commitment - a can-do attitude - reliable, dependable, and dedicated.
- Communicating - clearly, honestly, and with positive intent
- Flexible - ready for a quick convo at the ball field or rink!

### Interested?

We encourage you to apply now on our website: [www.raymorecu.com](http://www.raymorecu.com)

Be sure to get your application in - we can't wait for you to join us! This opportunity will remain open until **it is filled**.

*(We appreciate the interest of all applicants; however, only those selected for interviews will be contacted.)*