



Member Service Representative Casual

The Opportunity

We're looking for a casual Member Service Representative to join us! This position is part of our Retail team, which provides member service to our Raymore and Dysart branch locations.

If you're someone who takes pride in helping people and care about delivering great service, then this is the job for you!

How you'll spend your time


- Actively helping members with their everyday banking needs by providing first point of contact service – whether it's in person, by email or on the phone!
- Processing transactions with exceptional service, including demonstrating your knowledge of technology by educating members about online banking and our mobile services.
- Building relationships to understand our member's goals and identify new referral opportunities or solutions to improve their financial well-being.
- On you... learning and spending time on personal development!

Who we're looking for

Experience in the financial industry is an asset, however we are willing to train the right candidate! An ideal candidate with familiarity completing cash transactions, excellent communication and time management skills would be preferred. The ability to work individually and as a team, as well as hold savvy computer skills, including familiarity with Microsoft Office and other technologies such as mobile banking apps, would be an asset.

Our Family

At Raymore Credit Union, we think differently. As a financial co-operative, we're guided and inspired by principles that aim to advance the well-being of our members and communities. We're motivated to do more for them by deepening relationships and delivering a remarkable experience – and we count on our talented employees to get us there! We offer a stunning benefit and pension package, including rewards, work-life balance, and many opportunities to get involved in our local communities. You'll share our core value of putting people before profits and guided by our vision of building a stronger community. You'll be part of a collaborative team sharing your commitment, energy, and passion for delivering an exceptional member experience.

To be a part of our  RCU team! We're looking for who shares our core values:

- Caring & Integrity – respectful and providing help to others
- Co-operation – works together and willing to put others' needs first when necessary.
- Leadership & Prosperity – always encouraging and working towards greater success!
- Commitment – a can do attitude – reliable, dependable, and dedicated.



- Communicating – clearly, honestly, and with positive intent
- Flexible – ready for a quick convo at the ball field or rink!

Interested?

We encourage you to apply now by sending your resume to Ellen Phillips at ephillips@raymorecu.com

*Ideally training for this position will commence late November to early December 2023.

Be sure to get your application in - we can't wait for you to join us!

This opportunity will remain open **until filled***.

We appreciate the interest of all applicants; however, only those selected for interviews will be contacted.